

43 US Route 1 Falmouth, Maine 04105 (207) 874-0909 Fax (207) 541-9077 www.ptlawoffice.com

June 8, 2017

Limington, ME 04049

Re: Your incident occurring on February 5, 2016

Dear

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions and then returning it to our office.

Using the scale below please rate Peter Thompson & Associates in the following categories:

1 = poor

2 = fair

3 = average

4 = good/above average

 $(5 \neq \text{excellent})$

| A. | Categories | Score (please circle one) | | | | |
|----|-----------------------|---------------------------|---|---|---|------------------|
| | Communication Ability | 1 | 2 | 3 | 4 | $\overline{(5)}$ |
| | Responsiveness | 1 | 2 | 3 | 4 | (5) |
| | Quality of Service | 1 | 2 | 3 | 4 | (5) |

B. Overall Satisfaction of Services

- 1) Would you recommend the services of Peter Thompson & Associates in the future?
- 2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.
- 3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

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