



MEMORANDUM

TO:



FROM: Peter Thompson

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions.

Using the scale below please rate Peter Thompson & Associates in the following categories:

1 = poor

2 = fair

3 = average

4 = good/above average

(5) = excellent

A.	Categories	Score (please circle one)				
	Communication Ability	1	2	3	4	(3)
	Responsiveness	1	2	3	4	5
	Quality of Service	1	2	3	4	5

B. Overall Satisfaction of Services

- 1) Would you recommend the services of Peter Thompson & Associates in the future?
- 2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.
- 3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

I am happy with the service.