

JUN 1 0 2019

(207) 874-0909 Fax (207) 541-9077 www.ptlawoffice.com

MEMORANDUM

TO:

FROM: Peter Thompson & Associates

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions and then *returning it to our office in the self-addressed stamped envelope*.

Using the scale below please rate Peter Thompson & Associates in the following categories:

1 = poor

2 = fair

3 = average

∕4∋good/above average

5 =excellent

A.	Categories	Score (please circle one)				
	Communication Ability	1	2	3	(4)	5_
	Responsiveness	1	2	3	4	(5)
	Quality of Service	1	2	3	(4)	5

B. Overall Satisfaction of Services

- 1) Would you recommend the services of Peter Thompson & Associates in the future?
- 2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.
- 3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.