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MEMORANDUM

TO: Westbrook, ME 0409

FROM: Peter Thompson & Associates

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions and then *returning it to our office in the self-addressed stamped envelope*.

Using the scale below please rate Peter Thompson & Associates in the following categories:

1 = poor

2 = fair

3 = average

4 = good/above average

5 = excellent

A.	Categories	Scor	e (plea	se circl	e one)	
	Communication Ability	1	2	3	4	<u></u>
	Responsiveness	1	2	3	4	(5)
	Quality of Service	1	2	3	4	(5)

B. Overall Satisfaction of Services

- 1) Would you recommend the services of Peter Thompson & Associates in the future?
 Ves
- 2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.
- 3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

Fortostic jub, very responsive.