

March 20, 2018



APR 1 7 2018

Re: Your incident of September 16, 2017

Dear Karen:

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions and then returning it to our office.

Using the scale below please rate Peter Thompson & Associates in the following categories:

1 = poor

2 = fair

3 = average

4 = good/above average

5 = excellent

Α.	. <u>Categories</u> Score (please circ				<u>e circle</u>	one)
	Communication Ability	1	2	3	4	5
	Responsiveness	1	2	3	4	5
	Quality of Service	1	2	3	4	5

B. Overall Satisfaction of Services

- 1) Would you recommend the services of Peter Thompson & Associates in the future?
- 2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.
- 3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

URRY SATISFIELD -TRANK YOU