



MAY 09 2017

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MEMORANDUM

TO: [Redacted]

Lewiston, Maine 04240

FROM: Peter Thompson

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions.

Using the scale below please rate Peter Thompson & Associates in the following categories:

- 1 = poor
- 2 = fair
- 3 = average
- 4 = good/above average
- 5 = excellent

A. <u>Categories</u>	<u>Score (please circle one)</u>				
Communication Ability	1	2	3	4	(5)
Responsiveness	1	2	3	4	(5)
Quality of Service	1	2	3	4	(5)

B. Overall Satisfaction of Services

- 1) Would you recommend the services of Peter Thompson & Associates in the future? *Absolutely*
- 2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.

3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

The whole process was very easy, Every single time we called, emailed or had any questions they were always answered right away. We had a very very comfortable experience. Thank you for your

