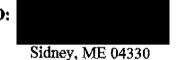


## <u>MEMORANDUM</u>

TO:



## FROM: Peter Thompson

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions.

Using the scale below please rate Peter Thompson & Associates in the following categories:

1 = poor

2 = fair

3 = average

 $\underline{4} = \text{good/above average}$ 

5 € excellent

Α.	Categories	Score (please circle one)				~
	Communication Ability	1	2	3	4	<b>6</b> )
	Responsiveness	1	2	3	4	<i>(</i> \$)
	Quality of Service	1	2	3	4	<u>(5)</u>

## B. Overall Satisfaction of Services

- 1) Would you recommend the services of Peter Thompson & Associates in the future?
- 2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.
- 3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.