



**MEMORANDUM**



Bar Harbor, ME 04609

**FROM: Peter Thompson**

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions.

Using the scale below please rate Peter Thompson & Associates in the following categories:

- 1 = poor
- 2 = fair
- 3 = average
- 4 = good/above average
- 5 = excellent

<u>A. Categories</u>	<u>Score (please circle one)</u>				
Communication Ability	1	2	3	4	5X
Responsiveness	1	2	3	4	5X
Quality of Service	1	2	3	4	5X

**B. Overall Satisfaction of Services**

- 1) Would you recommend the services of Peter Thompson & Associates in the future? **Yes**
- 2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.
- 3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

I only regret not ever meeting Sebastain in person or virtually. It felt a bit strange at times having someone handle a major life event such as this and never meeting them. I do understand that COVID made this more of a challenge. It worked out fine though and I was happy with Sebastain and how he handled my cas