



OCT 09 2018

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MEMORANDUM

TO: [Redacted]

FROM: Peter Thompson

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions.

Using the scale below please rate Peter Thompson & Associates in the following categories:

- 1 = poor
- 2 = fair
- 3 = average
- 4 = good/above average
- 5 = excellent

A. Categories	Score (please circle one)				
Communication Ability	1	2	3	4	5
Responsiveness	1	2	3	4	5
Quality of Service	1	2	3	4	5

*Excellent* (written under the circled 1s)      *Poor* (written under the 5s)

B. Overall Satisfaction of Services

1) Would you recommend the services of Peter Thompson & Associates in the future? *Yes*

2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.

3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

*There were a few things that didn't enter before like: 1) Rental of vehicle to move to Florida as the van we had was going to be used. 2) This had nothing to do with Peter Thompson and Associates as they did excellent work. I wish you*

