

OCT 19 2016

MEMORANDUM

TO: [REDACTED] Brick, NJ 08724

FROM: Peter Thompson & Associates

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions and then *returning it to our office in the self-addressed stamped envelope.*

Using the scale below please rate Peter Thompson & Associates in the following categories:

- 1 = poor
- 2 = fair
- 3 = average
- 4 = good/above average
- 5 = excellent

A. Categories	Score (please circle one)				
Communication Ability	1	2	3	4	5
Responsiveness	1	2	3	4	5
Quality of Service	1	2	3	4	5

**B. Overall Satisfaction of Services**

1) Would you recommend the services of Peter Thompson & Associates in the future?

*Yes, without hesitation*

2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.

3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

*From the initial contact with the office of Peter Thompson and Associates to the excellent settlement of our case, our experience was most positive. The legal team of Peter Thompson, Mark Dunlap, and Case Manager Wendy Clark*

treated us with respect and understanding  
and answered each of our questions in a  
very timely manner. It was reassuring to us  
knowing that we made the right decision  
in choosing Peter Thompson and Associates  
to represent us in our complex personal  
injury case. Thank you all so much!