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[Redacted]
Arundel, ME, 04046

JAN 6 2016

Re: Your incident occurring on October 1, 2012

Dear [Redacted]

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions and then returning it to our office.

Using the scale below please rate Peter Thompson & Associates in the following categories:

- 1 = poor
- 2 = fair
- 3 = average
- 4 = good/above average
- 5 = excellent

A. Categories	Score (please circle one)				
Communication Ability	1	2	3	4	5
Responsiveness	1	2	3	4	5
Quality of Service	1	2	3	4	5

B. Overall Satisfaction of Services

1) Would you recommend the services of Peter Thompson & Associates in the future?

Absolutely !!

2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.

N/A

3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

*Thank you so much for accepting my case!
I can't thank you enough for everything you did for me & how you handled the complex issues of my MVA accident.
Always, you kept me informed. We met in person & had conferences plus phone conferences. Candace "Always" return call. Atty Mann & Atty Deunlop were*

very kind & very professional & of course Candace also.
I must include Mark your receptionist & a big thank
you to a very kind lady Barbara who answers
the phone for your law firm. The first voice
you hear & a very pleasant & kind one.

A big thank you to an exemplary Law Firm
with utmost kindness, caring & professionalism
Lucien LaRode