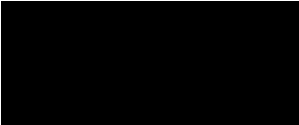




February 26, 2018



MAR 16 2018

Re: Incident occurring on November 1, 2014 regarding Maelisha E. Jackson

Dear Debbie:

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions and then returning it to our office.

Using the scale below please rate Peter Thompson & Associates in the following categories:

- 1 = poor
- 2 = fair
- 3 = average
- 4 = good/above average
- 5 = excellent

A. Categories	Score (please circle one)				
Communication Ability	1	2	3	4	5
Responsiveness	1	2	3	4	5
Quality of Service	1	2	3	4	5

Excellent

B. Overall Satisfaction of Services

1) Would you recommend the services of Peter Thompson & Associates in the future?

yes

2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.

3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

Thank you so much for the empathy shown on the first visit to the Bangor office. I felt like I was being listened to + allowed to show my emotion. Communication was awesome through the 3 years.