



MEMORANDUM

TO: [REDACTED]

FROM: Peter Thompson & Associates

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions and then *returning it to our office in the self-addressed stamped envelope.*

Using the scale below please rate Peter Thompson & Associates in the following categories:

- 1 = poor
- 2 = fair
- 3 = average
- 4 = good/above average
- 5 = excellent

A. Categories	Score (please circle one)				
Communication Ability	1	2	3	4	5
Responsiveness	1	2	3	4	5
Quality of Service	1	2	3	4	5

B. Overall Satisfaction of Services

1) Would you recommend the services of Peter Thompson & Associates in the future? *yes absolutely*

2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.

*Every one did great!*

3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

*IT was great comfort to know that The Firm would help me in my crisis. Thank you All!*

To All:

you do not know how  
comfort it was to wake  
up and look into two  
faces, one male and one  
female. The joy and peace  
that I had. I could not  
move or get out of bed,  
hardly talk and serving  
four people instead of two.

I can not Thank you  
All for the work you  
have done on my Case

[REDACTED]  
In recovery  
[REDACTED]