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MEMORANDUM

TO: [REDACTED] Standish, ME 04084

FROM: Peter Thompson & Associates

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions and then *returning it to our office in the self-addressed stamped envelope.*

Using the scale below please rate Peter Thompson & Associates in the following categories:

- 1 = poor
- 2 = fair
- 3 = average
- 4 = good/above average
- 5 = excellent

A. Categories	Score (please circle one)				
Communication Ability	1	2	3	4	5
Responsiveness	1	2	3	4	5
Quality of Service	1	2	3	4	5

B. Overall Satisfaction of Services

1) Would you recommend the services of Peter Thompson & Associates in the future? *Yes.*

2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.

n/a

3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

Rachel was prompt, friendly, informative and very reassuring through each step of the process!