

MEMORANDUM

TO:



Philadelphia PA 19147

FROM: Peter Thompson & Associates

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions and then *returning it to our office in the self-addressed stamped envelope.*

Using the scale below please rate Peter Thompson & Associates in the following categories:

- 1 = poor
- 2 = fair
- 3 = average
- 4 = good/above average
- 5 = excellent

A. Categories	Score (please circle one)				
Communication Ability	1	2	3	4	5
Responsiveness	1	2	3	4	5
Quality of Service	1	2	3	4	5

B. Overall Satisfaction of Services

- 1) Would you recommend the services of Peter Thompson & Associates in the future? *Yes*
- 2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.

- 3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

Wendy Clark has been more than helpful through this difficult process. She is extremely thorough and organized and kept me informed frequently. I appreciate all that Wendy and Attorney Maand have done for Jon. Many, many, thanks!